



CELEBRATING 10 YEARS OF WATERMARK HEALTH





WHEN GOD'S PEOPLE SAY YES



A decade ago, Watermark Health launched our first clinic location at 9780 LBJ Freeway.

Though it was an unprecedented experiment, the building blocks for impact were there - a church dedicated to serving its neighbors, talented medical professionals, the reality of a gap in the healthcare system, and most importantly, a faithful God who provides. The team came together with a shared vision and hope, and said, "Let's give it a shot! Let's see what happens."

What happened?
The church met the city's needs.

Our first patient came in with flu-like symptoms, not realizing she was pregnant. Beyond addressing her healthcare needs, our team spent hours counseling her on the decision for her child's life after she asked for directions to an abortion clinic. They continued to support her for years, even hosting a baby shower—a collective 'yes' to loving those God placed before them.

Beginning with this mother and child, God has provided countless chances to embrace the significant vision He has for us. WMH is not just a healthcare clinic; it is an outpost of the local church - addressing our city's needs in tangible ways and directing people to the love and power of the Gospel of Jesus Christ.

In the following years, patient volumes increased, and I joined the team, tasked with scaling the ministry. I thought we might be able to launch a second clinic in five years, but through God's provision, the Plano clinic launched in two! Since then, He's added a mobile clinic, dental services, early prenatal care, and hypertension management, shaping WMH into what it is today.

Reflecting on the past decade, it is truly shocking to realize all the Lord has accomplished in our midst. We've witnessed miracles—from refugees finding community via a dental visit, to women escaping abuse because a nurse asked one extra question, to Muslims embracing the gospel because their child needed a school physical, to volunteers' lives changing as they meet people from all over the world.

From humble beginnings, the Lord has authored a beautiful story of people coming together for a common good. It is an honor and a privilege to be part of it.

On the following pages, I hope you see the details of a God who can move mountains. I hope you are encouraged by how your prayers, volunteer hours, and financial gifts have profoundly changed the lives of others and impacted our city for the better.

Grateful to be on mission with you and looking forward to saying 'yes' to whatever He has planned next!

-Christy



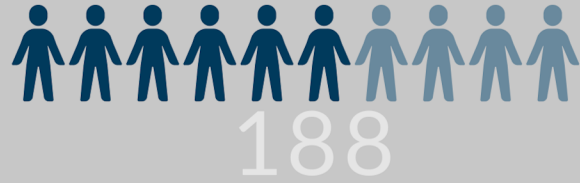
TABLE OF CONTENTS

2023 Highlights	3
The Last 10 Years	6
The Next 10 Years	19
The Multitudes	22
Partner with Us	24
Letter From the Board	25



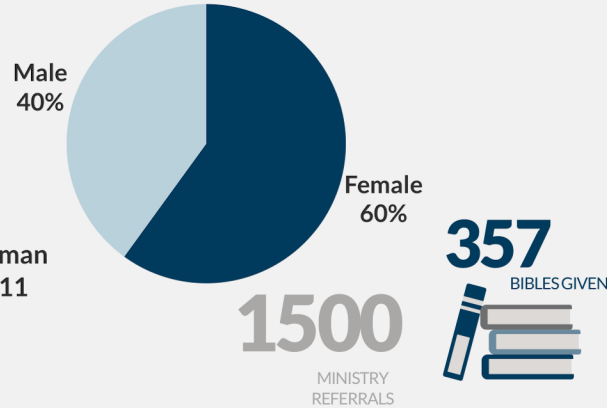
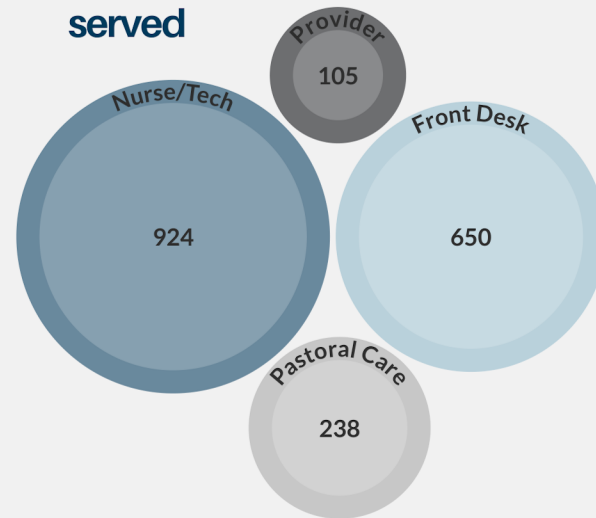
2023 HIGHLIGHTS

Volunteers

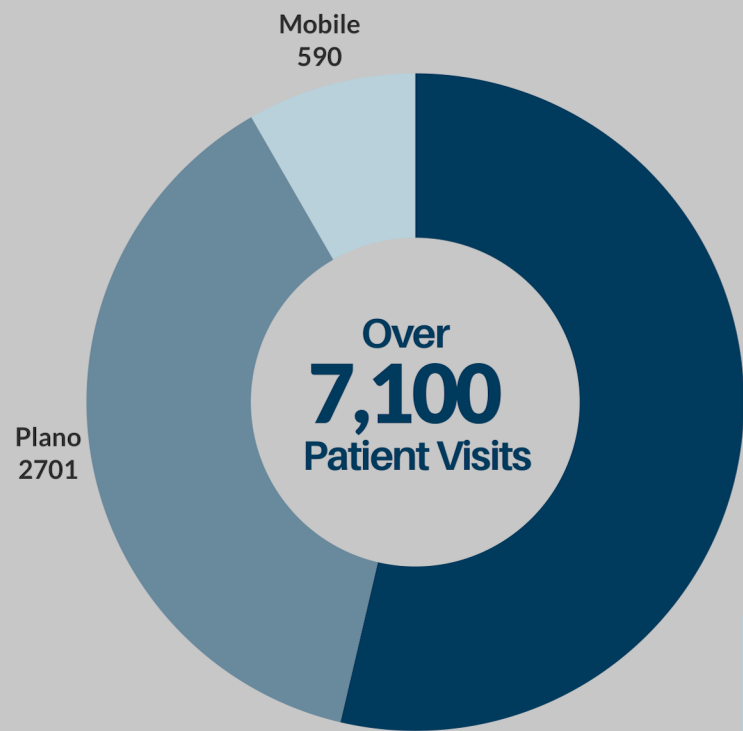


Plano 44 Skillman 130 Mobile 14

Almost 2000 total
volunteer shifts
served



Patient Visits



86% of our patients are uninsured

DID YOU KNOW that Watermark Health has a Dental Service Line?

Our talented team of dentists, oral surgeons, and hygienists are committed to serving individuals from vulnerable populations through periodic extraction and dental hygiene satellite clinics.

This year, our Dental Service Line had over **190** patient visits

Impact Stories

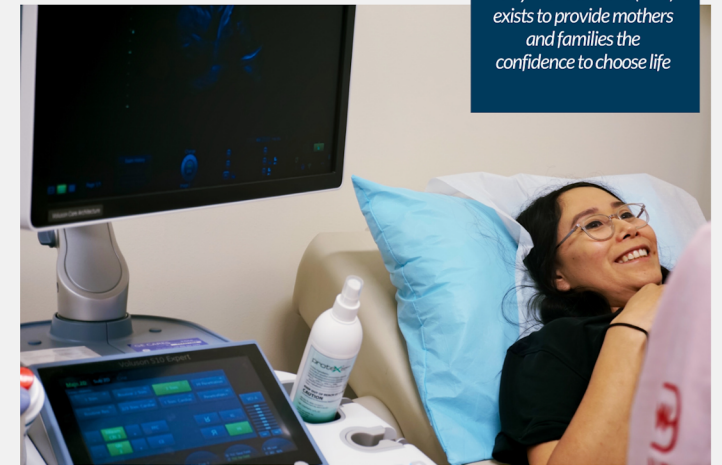
Early Prenatal Care

From day one, WMH has been deeply committed to women's health. Over the past decade, this commitment has been elevated to new heights with the establishment of our Early Prenatal Care (EPC) Line.

The vision for EPC began with our very first patient, and developed over the years as our team and volunteer OBGYNs continued to see gaps in women's health in our community. In 2021, sonogram services were added to slowly add to our ability to serve. After the Roe v Wade reversal in 2022, there was an increased need from area PRCs which led to expanding into a full-service line, equipped with a state-of-the-art GE sonogram machine, a dedicated staff team, and expanded scope of services.

In just a few months of operation, EPC has already seen almost 90% of expectant mothers choose life. We are thrilled about the limitless potential of this service line and the meaningful ways we can support women during one of the most vulnerable seasons of their lives.

Early Prenatal Care (EPC) exists to provide mothers and families the confidence to choose life



The Power of Partnership

From strengthening existing partnerships to establishing new partners, 2023 marked a year of collaboration.



This year, we proudly established an official partnership with the Texas Health Resources' Faith Community Nursing Program. This collaboration empowers us to broaden our impact on community care and join forces with fellow medical professionals in our shared mission.



From staff development to volunteer training, the principles of "When Helping Hurts" have helped to shape our approach to caring for folks from marginalized communities. This year, we embraced a special opportunity to partner with Chalmers on a featured piece for their platforms. We are incredibly thankful and awestruck to be highlighted by an organization that has played such a transformative role in our ministry.



Since forging our partnership with OurCalling in 2020, we have provided support to over 700 of our neighbors experiencing homelessness, and the numbers continue to grow. This year, the leadership of both organizations came together to envision larger and more impactful ways to collaborate in the future.



10 years of Gospel Impact wouldn't have been possible without the unwavering support and dedication of the local church. Our heartfelt gratitude goes to our church partner, Watermark Community Church, for their continued support, prayers, and steadfast commitment to rallying behind our mission.

10 YEAR RECAP

This year we looked back at 10 years of ministry with Watermark Community Church. Thanks to faithful partners like YOU, we exceeded our \$300,000 fundraising goal.

The Last 10 Years



In 2013, we opened our first clinic at Skillman Crossing.



WHY SKILLMAN CROSSING?

The city council member over District 10 at the time pointed us to this location. This zip code is consistently ranked with some of the lowest health outcomes and highest socioeconomic needs in DFW. The area is also home to a large refugee resettlement with many individuals who have never navigated the US Healthcare System before.

In 2014, volunteer teams were developed and deployed.



On average, 150-200 volunteers serve annually within the various Watermark Health clinics and service lines. Over the years they have been encouraged and trained through international discipleship trips, training days, and volunteer celebrations.

In 2015, we expanded to include dental services. Aligning with the urgent care focus, the primary emphasis was on dental extractions, aiming to ease pain and provide an alternative to the ER for related pain management.



“At Watermark Health we make Christ the center of all we do. And I try to carry that into my clinic. I tell my patients that if I only care about their teeth, I don't care enough.”
- Kevin Aduddell, DDS

In 2016, weekend and evening hours were added at the Skillman Clinic to meet growing demands and patient volumes.



Stories like Shuja's continued to shape the pulse of our ministry.
Scan the QR Code to read the full story.



In 2017, plans for a second location in Plano began in response to increased need and volunteer capacity.



COLLIN COUNTY

Did you know that Collin County has no county hospital? In 2017 alone, over 6,000 Collin County residents drove down to Parkland to be served in the ER.

In 2018, Watermark Health was incorporated as a nonprofit to oversee the multiple locations and service lines.



OUR MISSION

Watermark Health exists to serve the community by awakening and empowering the local church to care for the physical healthcare needs and engage souls with the love and power of the Gospel of Jesus Christ.

In 2019, the Mobile Clinic was fully funded, thanks to generous donors like you!



DID YOU KNOW?

Texas is ranked 48th in the country for overall healthcare outcomes and coverage. The Mobile Clinic helps to bridge this gap by its deployment in strategic community locations, including weekly visits onsite at OurCalling and Watermark South Dallas

In 2020, we found ample opportunities to be the church in a global crisis. 2020 marked the year when WMH's distinct impact became evident—we're not just a byproduct of a church ministry—but a genuine solution to the healthcare needs of our community.



MARCH

Implemented safety measures to keep clinic locations open

Collaborated with Watermark Church to provide care packages to frontline workers

APRIL

Instituted drive through testing with Catalyst Health

Partnered with Dallas County Health services to identify outbreaks in our patient population

MAY

Launched pop-up clinics to care for the most vulnerable of our city. Including weekly visits to OurCalling, a homeless outreach ministry in Dallas

JUNE

Developed our Hypertension Management Program for patients without access to primary care clinics

AUGUST

Virtual pastoral care launched; 3rd South Dallas service site added

SEPTEMBER

COVID-19 testing added to regular clinic operations

In 2021, we seized new opportunities to address community needs and diversify services. We worked alongside OurCalling in a disaster response effort, introduced sonogram services, and started conversations around vision screenings and lens events.



"We are so blessed to partner with Watermark Health. It is a gift to us to refer our precious clients to someone who is trusted to provide high-quality care while also knowing they are like-minded in mission and vision. When you refer someone to a place for care, you are putting your reputation out there as well, and because Watermark Health has built trust with patients, we can confidently refer to Watermark Health."
- Rachel Lane,
Vice President of Family Services at Human Coalition

In 2022, the Plano clinic re-branded as CityBridge Urgent Care, Powered by Watermark Health, which birthed a new scalable model.



The leadership of Watermark Health has a vision for more models like this with a variety of churches and nonprofits around the metroplex and beyond!

In 2023, Watermark Health paused to reflect and celebrate the impact God has allowed over the last 10 years.



Our leadership and staff aligned around a new target for the next ten years...

THE NEXT 10 YEARS





In the next ten years, Watermark Health will have engaged in 1 million gospel encounters sharing the power and love of Jesus Christ.

How are we going to do this?

-  We will continue to expand the scope of our alternative service lines—scaling each to potentially have their own locations and staffing models.
-  Our Mobile Clinic will continue to pilot partnerships with a variety of nonprofits across DFW, extending care to our city's most vulnerable communities.
-  We plan to launch new Urgent Care locations, with at least three in the pipeline. Stay tuned for more details as plans progress!
-  We aim to broaden and refine our 'Powered By' model, making it more accessible for a wider range of non-profits and churches.

Watermark Health exists to serve the community by awakening and empowering the local church to care for the physical healthcare needs and engage souls with the love and power of the Gospel of Jesus Christ.

...SO THAT THE MULTITUDES MAY BE HEALED.

WHO ARE THE MULTITUDES?

Over
78,000
Patient Visits

150
Countries Represented

- TOP 5
- #1 United States
 - #2 Mexico
 - #3 Nigeria
 - #4 Honduras
 - #5 Ethiopia

40
Unique Languages

Resources in
21
Different Languages

- #1. English
- #2. Spanish
- #3. Burmese
- #4. Portuguese
- #5. Amharic

10
Bible Translations

- English
- Spanish
- Kurdish
- Amharic
- Burmese
- Hakha Chin
- French
- Farsi
- Arabic
- Pashto

pray. give. serve.



A Letter from the Board

Dear Watermark Health Partners & Friends,

As Board Chair, it has been a gift to reflect on the remarkable successes we've achieved together this past year -- and over the last decade. Financially, we've seen significant growth, a testament to the trust and support of people like you, and God has transformed thousands of lives this year through the continued dedication of our extraordinary team. As we praise God for the past decade and look toward the future, I am overwhelmed with gratitude to be a part of the story God is writing through Watermark Health.

For detailed financial information from the past year, please visit our website. Our Fiscal Year recently shifted from Jan-Dec to July-June, so we will post updated financial information in 2024. Your ongoing partnership is vital, and as we step into the next decade, we invite you to consider joining us for an even greater impact.

Thank you for your unwavering support and commitment to Watermark Health's mission.

So that the multitudes may be healed,

Dr. Matt Bush
Chair, Watermark Health Board

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